

ALL THINGS RIGHT AND RELEVANT

2801 Spafford St Davis, CA 95618 | 530-759-9648 | www.rrconsignments.org

Shopping Hours: Tuesdays - Saturdays: 11 am - 7 pm

STORE POLICIES

Thank you for consigning and donating to R&R. Your contributions help us support mental health in Yolo County. Tax receipts are available for donations upon request.

Consignment Appointments (REQUIRED FOR NEW CONSIGNORS)

New consignors must make a 1st time appointment to set up their account. Consignment appointments are available for existing consignors as well. **Appointments are available Wednesdays, Fridays, & Saturdays (Saturdays are only available to new consignors).** Appointments are scheduled up to 1 week in advance and no more than 1 day out. During appointments a staff member will process the items with the consignor present. This lets the consignor know which items will be accepted and at which price. Consignment forms must be filled out before an appointment begins. Up to **10 items** will be accepted during an appointment, substitutions are welcomed. Consignment appointments last approximately 15 - 30 minutes. **If you are more than 15 minutes late your appointment will be canceled.** We highly recommend appointments for the following types of items: 1) items that you would like back if they are not accepted, 2) items with a history or unusual designers that we may not be familiar with, 3) items you would like to be priced for a certain amount.

Drop Off Consignment (EXISTING CONSIGNORS ONLY)

Drop off consignment is accepted Tuesdays and Thursdays: 11:00 am - 5:30 pm and Saturdays: 11:00 am - 2:30 pm. Consignment doors close 10 minutes before closing. Consignment will be closed for most major holidays, during season changes, and if we are at capacity. Please see our Facebook, Instagram, or our website for store and consignment updates. Up to **10 items** may be consigned per person physically present per consignment day per account. Drop off consignment is processed at a later date and consignors will not be notified of unacceptable merchandise or prices. These items are donated or recycled.

Consignment Pricing & Duration.

Our consignment period is **30 calendar days** (including days the store is closed) with price markdowns on the 10th (20% off) and 20th (40% off) day of the consignment. Pricing is determined based on the brand, condition, and salability of the item. Generally we sell used items at a 3rd to 6th of retail pricing. **Items that we cannot value at \$5 will not be accepted, with the exception of the following categories: Child-related items, cds, dvds, & books.** At the end of the 30 day consignment period, all items that have not sold or are not retrieved by the consignor are donated and will not be returned to the consignor. **You are not notified when an item has reached the end of the consignment period. Each consignor is responsible for their own account and retrieving items within the store.** If you would like to pick up any of your items within the 30 day consignment period, bring them to the register with a government issued photo ID and the items will be released to you.

The consignment period for holiday items are as follows: holiday items are generally accepted 1 month before the holiday date (exact dates are posted for each major holiday 2 weeks before accepting begins). Holiday items will be marked down an additional 50% after the holiday date and the consignment period will end 1 week after the holiday date, regardless if the item has been in the store for 30 days.

Consignment Payment

When an item sells, consignors receive **40%** of the selling price before a processing fee. Consignors may receive payment for items by showing their government issued photo ID at the checkout line in our consignment store. Amounts over \$25 will be paid by check in the consignor's name. Your consignment balance may also be used as store credit within our store.

Clothing

We only accept current and in fashion clothing items. We do not accept vintage clothing but will take classic or timeless styles. Clothing must be in season, freshly laundered, and in saleable condition. We will not take clothing that has stains, pilling, tears, fading, missing buttons, broken zippers, lint, overly wrinkled, personalized, or items with odors.

Non-Clothing, Shoes, & Accessories

We do accept many household items, shoes, accessories (like scarves, hats, belts), small kitchen appliances, lamps, art, books, toys, and games. Items must be in saleable condition, clean, and dust free. We do not accept any items that are chipped, scratched, or cracked, even if they may be considered antique or collectables. All designer purses will be sold as faux unless there is proof of purchase. All electrical items must include the original packaging or instruction manual and be in working condition. **Batteries are required for all electric items that are not new in the box. Lamps must have a working light bulb.**

All Non-Clothing consignment must be brought in a sturdy bag or container that you will not want back. All breakable items must be wrapped for the safety of the item and our staff.

Furniture & Large Items

Items that are larger than 3ft in any direction, all furniture, and dish sets more than 30 pieces are only accepted on a space available basis. **You must call the day you would like to consign any of these items to see if there is space.** These items are accepted any time the store is open on a space available basis. Our staff cannot move or lift heavy items, all furniture must be transported by the consignor onto the store salesfloor.

For Your Information

Any item not in "consignable" or "ready to sell" condition will be donated on your behalf. Items that need repairs or cleaning will be disposed of without notice to the consignor.

We reserve the right to decide whether an item is within consignable quality and the right to dispose, donate, or repair unacceptable items for store use. Visit our website for a list of items not accepted for consignment and what is accepted during each season. Please do not feel offended if we do not accept an item that you have consigned. Many factors contribute to the selection of items; including seasonality, rack appeal, condition of item, & value. Our goal is to accept items we feel will sell well and contribute the most to our store.

All sales in our store are final purchases with the exception of non-working electric items. Non-working electric items may be returned within 2 business days with receipt.

Although we make every effort to take care of all items, R&R assumes no liability for lost or damaged items for any reason including; fire, theft, or water damage. If for any reason our store is closed for any duration of time, consigned items will not be redated. We reserve the right to change & update policies without prior notice.